# How to Select a Pentest Management and Reporting Automation Tool

99

The recipe for success



# The Recipe for Success: How to Select a Pentest Management and Reporting Automation Tool

Whether you're a pentester or managing a pentesting/offensive security team, you understand the pain that accompanies pentest reporting. For service providers looking to take on additional clients, the pain might be around speed and quality. Manual pentest reports can take, on average, 35 – 50% of the overall assessment time. Trying to custom-tailor reports to meet the specific needs of individual clients can add to that time suck.

For enterprise security teams, pentest reporting pains might look a little different. Speed will likely still come into play to ensure that vulnerabilities are remediated in a timely manner. However, the handoff from offensive security teams to development teams and the ability to continuously validate and retest findings might be of greater concern.

So how do you properly address these pain points?

Well, if you're reading this guide, you've likely already established that an automated pentesting management and reporting solution is vital. But how do you know what platform to pick?

We've cooked up some tips to help you compare platforms.

Bon Appétit

# **Table of Contents**

Pieces of	the Pie: What to Look For When Comparing Platforms	3
10 mւ	ist-have ingredients:	
•	Aggregates data from multiple sources	3
•	Offers a reusable content repository	3
•	Captures artifacts	3
•	Facilitates collaboration and QA processes	4
•	Formats report templates	4
•	Ensures secure and dynamic delivery of reports	4
•	Integrates with ticketing systems	5
•	Prioritizes findings	5
•	Promotes stakeholder differentiation	5
•	Passes the customer vibe check	5
Prosciut	to or Pepperoni? Identifying the Differences	6
Between	PlexTrac and Its Competitors	3 4 4 5 5 5 6 11 11 12
The Big (	Cheese: Why PlexTrac Is the Premier Platform for	11
Automat	ing Pentest Planning, Reporting, and Delivery	
Slice	pentest reporting time in half	11
Quali	ty control: Ensure remediation and retesting	12
PlexT	rac is *chef's kiss*	13



# Pieces of the Pie: What to Look For When Comparing Platforms

### 10 must-have ingredients:



#### Aggregates data from multiple sources:

Manually managing information from disparate sources is time-consuming and can lead to missed detail or errors. Look for a reporting automation platform that serves as a central location to easily upload results from all standard pentesting tools and analyze the raw data files.



#### Offers a reusable content repository:

Technical snippets are a critical component of the report writeup and findings analysis. However, they often are repetitive as similar findings come up in many different engagements. A reporting automation solution that includes a powerful content management module can transform the quality and consistency of finding writeups. It enables you to store QAed writeups in organized repositories directly in the reporting platform for single-click, permission-based access. Being able to archive and reuse other forms of content, like bios, boilerplates, etc., is also important.



#### Captures artifacts:

A quality report includes visual evidence that supports the findings and recommendations, like screenshots, code snippets, photos, or even video artifacts. Look for a reporting automation solution that facilitates the capture and storage of all the artifacts and evidence needed for the final report.



#### Facilitates collaboration and QA processes:

Many inefficiencies in the report creation process happen during collaboration. An effective pentest reporting automation platform should facilitate collaboration and QA processes to save time and improve the final product. Commenting and change tracking in the same place where reusable content is housed and the report is produced greatly reduces context shifting and versioncontrol issues.



#### Formats report templates:

The ability to create the template once and automate the inclusion of content and formatting is a game changer for ensuring quality and consistency with every deliverable. Whether you need a fully customized template to represent your service provider's unique perspective or are seeking multiple standardized templates for different types of security reports, look for a reporting automation platform that will keep branding and content consistent with company standards every time — with much less effort for everyone involved.



#### Ensures secure and dynamic delivery of reports:

A reporting automation platform with a permission-based portal ensures simple secure delivery of the report along with more efficient communication throughout the engagement. It also enables you to communicate scoping questionnaires, provide results throughout the engagement, and deliver the final recommendations securely – all without added tools, steps, or processes.



#### Integrates with ticketing systems:

Completing annual testing and finding the same issues engagement after engagement, for example, is frustrating for testers. Look for a platform integrates with your ticketing systems so that you can immediately assign fixes and track remediation efforts.



#### **Prioritize findings:**

Remediating vulnerabilities is the key to improving your security posture, or your stakeholder's security posture. But with endless vulnerabilities coming in from different sources – vulnerability scans, red team assessments, pentest, risk assessments, etc. – it's hard to know which vulnerabilities to tackle first. A platform with a context-based scoring engine can help you determine which fixes will have the most impact on your security posture.



#### Promotes stakeholder differentiation:

To truly be effective, a pentest report must communicate to several different stakeholders. Look for a reporting automation platform that makes the differentiation of content for various stakeholders more of a science. For example, the platform should offer reusable standard narrative content, the ability to create analytics and data visualizations, and access to raw data and all the findings via a portal.



#### Passes the customer vibe check:

When comparing pentest reporting automation platforms, be sure to ask for customer references. Hearing or reading testimonials from existing customers can help you determine if the platform has the necessary features to meet your needs.

# Prosciutto or Pepperoni? Identifying the Differences Between PlexTrac and Its Competitors

We gave you a list of the basic "must have" ingredients for a pentest management and reporting platform, but it's important to dive a bit deeper into specific pros and cons of competitor platforms versus the PlexTrac platform.

You will find that although some competitor platforms seemingly have the right mix of ingredients, they may lack the depth and breadth of PlexTrac. In other words, a competitor platform might have all of the ingredients needed to make a basic pizza dough, but PlexTrac has higher-quality ingredients and more toppings for the pizza.

Feature	Competitor	PlexTrac
Large array of integrations (including vulnerability scanners, adversary emulation tools, automated pentesting tools, bug bounty tools, and ticketing systems)	★ Most competitors only offer a handful of integrations (less than 10), largely comprised of vulnerability scanners or ticketing systems.	* * * *PlexTrac offers 30+ integrations, enabling you to easily aggregate data from multiple sources and feed remediation needs to your preferred ticketing system.PlexTrac also has an open API to aggregate data from key sources and provide a complete view of activity and progress.

#### Feature

#### Customizable Jira field mapping

(for remediation workflows)

#### Competitor

#### $\star$

When evaluating a competitor, first determine what data is needed to support your existing remediation workflow and how it needs to flow back and forth. You'll likely find that their solution is lacking the necessary fields to support existing remediation workflows without process disruption.

**Commenting and change tracking** (to support peer review workflows)

Report formatting

(Out-of-the-box templates and low-code customization options)

#### $\star$

Many competitor platforms make QA a challenge or lack this functionality entirely. Not having the ability to leave comments referencing specific text or track changes within your findings and narratives may require you to execute this process outside of the platform experience.

 $\star\star$ 

You want your reports to be easily customizable to fit your stakeholders' requirements. Unfortunately, some competitors make customization a challenge by requiring extensive coding or significant upcharges for report tailoring.

#### PlexTrac

### $\star\star\star$

PlexTrac makes the process of remediation tracking seamless with Jira. The integration is customizable and won't require time-consuming changes to your existing workflow.

# $\star \star \star$

With PlexTrac, comments clearly highlight the text they are referencing and change tracking allows for multiple review levels to take place in real time, streamlining and driving collaboration in the QA process.

### $\star\star$

PlexTrac helps you deliver customized reports at scale without coding knowledge. Choose from multiple pre-built export templates, update colors, fonts, etc. using our in-app style guides feature, and set custom findings layouts per report.

Feature	Competitor	PlexTrac
<b>Report delivery</b> (sending the report to your stakeholder)	Most competitors do not offer a solution for the report handoff process. They assume that you will print or email a PDF or Word document. While this might satisfy a pentest shop strictly focused on cranking out reports, it won't develop a more strategic partnership with the client the way a portal can. And for enterprise teams, a poor handoff can increase MTTR.	★★★★ PlexTrac aims to solve for the report handoff by offering a client portal that can be shared with your internal or external stakeholders. If your stakeholders are internal security folks, you can send the findings from the report to ticketing systems. If your stakeholders are external clients, you can share historical data via the portal and build a case for a continuous assessment strategy.
Custom questionnaires	★ The majority of competitors offer pre-built scoping questionnaires that cannot be customized.	<b>★ ★ ★</b> PlexTrac offers fully customizable questionnaires that can be used as pentest scoping questionnaires, framework-based assessments, onboarding checklists, etc., to support multiple use cases while 
Narratives library	Competitors often lack the ability to save individual narratives sections into a library to pull into your report.	★★★ Write and save as many custom narratives sections as you would like to your library. Pull and customize these individual sections into your final report.

Feature	Competitor	PlexTrac
Findings writeups	★ Many competitors offer findings writeups, but not nearly as many as PlexTrac. Searching for or manually creating a CWE, CVE, and KEV writeup is tedious and error prone. Incomplete writeups can result in missed remediation steps or, worse, threat recurrence.	★ ★ ★ We offer the industry's largest repository of findings writeups (over 25,000 CWEs, CVEs, and CISA KEVs) enabling you to enrich findings with guidance on vulnerabilities or flaws, the level of exposure, and remediation steps.
Al-assisted pentest report authoring	✔ No solution. All manual.	Leverage the industry's first AI pentest report authoring capabilities, Plex AI, to reduce manual processes and ensure quality. Remove the headache from report authoring and analyzing large data sets for executive summary themes.
Thematic vulnerability & asset management	Competitors generally lack a method for tracking thematic groupings of vulnerabilities and assets that arise from pentests and other offensive security tools.	★★★ In PlexTrac, you can group thematic vulnerabilities and assets to identify and track the underlying issues within your offensive security data so they may be contextually prioritized for remediation.

Feature	Competitor	PlexTrac
Risk-based prioritization	Competitors do not offer a fully customizable contextual scoring equation at all, let alone at the client or business unit level.	****PlexTrac's customizable, contextual severity scoring equation helps drive informed, data-backed decisions around remediation prioritization so efforts are spent on the issues that pose the largest risk.
Scheduling and engagement management	Competitors may offer engagement scheduling but not the ability for clients or stakeholders to request engagements directly	Relative to the team's capacity and reduces the time and cost of preparing for new engagements by increasing automation and collaboration. It gives clients or stakeholders the ability to request engagements directly and view status updates via the client portal.

# The Big Cheese: Why PlexTrac Is the Premier Platform for Automating Pentest Planning, Reporting, and Delivery

PlexTrac goes beyond traditional pentest management and reporting automation platforms. It not only cuts your pentest reporting workflows in half but also helps you close the loop on remediation and – finally – conquer the last mile of continuous validation.

### Slice pentest reporting time in half

For those simply looking to hack more and report less, you will love our time-saving features like our AI report authoring assistant, scoping questionnaires, real-time QA process, content library, style-guides, and dynamic report delivery.

Our scoping questionnaires are fully customizable, helping you get the information you need to start on your pentest engagements faster than ever before. With our schedule management module testers can immediately jump in and get to work with all report requirements — including scope and file attachments — in one space as soon as the engagement is assigned. Once findings start rolling in, you can pull your previous narratives and artifacts or leverage our 25,000 CWE, CVE, and KEV write-ups.

Worried about the time-consuming QA process? Not with PlexTrac! Commenting and change tracking are in the same place where reusable content is housed and the report is produced. That means no context shifting or version-control issues. Our Google-Doc-like, real-time collaboration capabilities ensure QA is both efficient and effective, resulting not only in faster QA but also higher quality reports.

Designing your report is just as easy. We offer a wide array of pre-built templates as well as no-code styling options. You can quickly change brand colors, fonts, add or remove sections, etc. Once your report is ready to go, export it as a PDF or invite your stakeholders to view it virtually in our client portal.

#### **Quality control: Ensure remediation and retesting**

For those looking to go beyond the pentest report and ensure findings are remediated, you will appreciate our ability to aggregate your findings from multiple data sources, prioritize your findings based on criticality, and assign and track remediation.

We are thrilled to be able to offer you over *30 integrations* with the most popular vulnerability scanners, automated pentesting tools, etc. In fact, we recently joined the *Tenable Technology Partner Program*. As an official partner to Tenable's complementary technology, we will be able to provide a more advanced integration experience with added functionality such as scheduled auto-pulls of findings, the ability to configure multiple client-specific integrations, data mapping for each Tenable connection, and more.

Once all of your findings are in the PlexTrac platform, you can leverage *PlexTrac Priorities*, the industry's first context-based scoring engine, Priorities includes a configurable scoring equation that measures your vulnerabilities against a set of selected criteria – such as asset criticality, finding severity, tags, etc. – where each variable is weighted to influence the contextual score and determine the true impact on the business.

Once flaws are contextually scored, you can use our ticketing integrations – Jira and ServiceNow – to assign an owner, set a due date for the remediation efforts, and track the progress. This speeds time to retesting, helping you conquer the last mile of continuous validation.



### PlexTrac is \*chef's kiss\*

We are dedicated to the success of our clients, both enterprises and service providers. We have a top-tier customer service team and some of the most highly sought after product developers who spend countless hours every day ensuring that the product addresses current market needs and is up to the standards of our clients. As a result, we have a growing list of loyal customers who are recognizing tangible benefits from PlexTrac.

### 66

PlexTrac enables our Proactive Assessment Team with a platform to streamline the assessment reporting process. This helps our services team provide our customers with a better experience by delivering better reports in less time than we could before we had PlexTrac in place."



- Evan Peña, Director of Professional Services, Mandiant



# 66

Overall, we've seen at least a 50 percent time saving on our reporting processes." – JT Gaietto, Chief Security Officer, Digital Silence



PlexTrac enables the team to produce higher quality findings to our stakeholders faster. Our internal processes have been changed to

take advantage of this capability."

-Security Assessment Team Lead, Fortune 100 Apparel Company

# 66

We had an opportunity to further enhance our reporting, and PlexTrac was the solution to make it possible. PlexTrac helped us standardize our template and automate the report building process, and it has enabled us to produce reports with a few clicks. We create over 60 reports a year, so the savings in time and resources is significant."



- Alex Boyle, Senior Manager, Offensive Security,

Early Warning

## 66



PlexTrac's new risk-based prioritization capabilities will help us shift from point-in-time testing to more continual engagements – enabling us to provide deeper value to each client by customizing a contextual risk scoring equation that clearly communicates their highest impact risks on an ongoing basis."

- Dahvid Schloss, Director of Offensive Security, Echelon Risk + Cyber

# Dig In!



Ready to learn more about PlexTrac?

# **REQUEST A DEMO**

PlexTrac, the market leader in pentest reporting and management, allows MSSP and Enterprise customers to extend beyond pentesting by streamlining critical offensive security workflows as part of a continuous validation strategy. With PlexTrac, security teams can aggregate offensive security data from multiple sources, prioritize risk with the industry's first fully configurable contextual scoring engine, and close the loop on continuous validation with measurable risk reduction.

#### www.plextrac.com



© 2024 PlexTrac, Inc., all rights reserved.

