

Reporting Automation

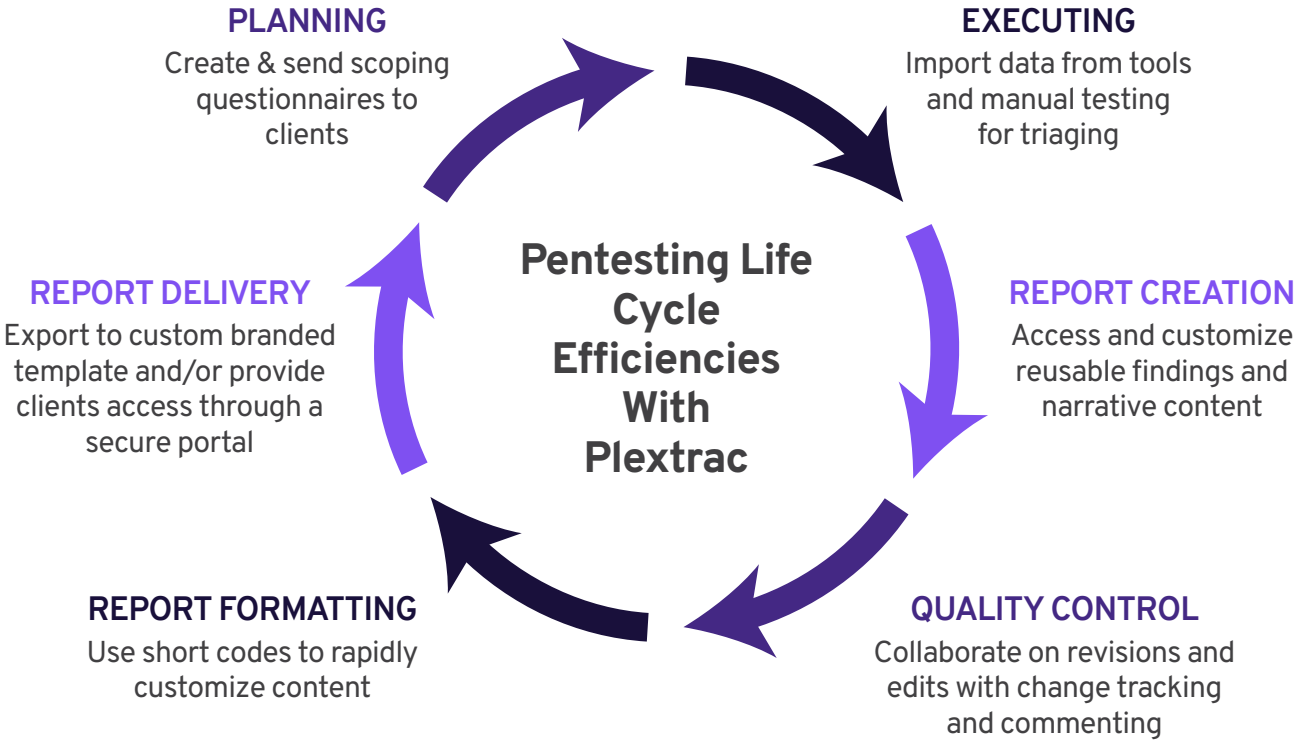
SUMMARY

Security service providers offer vital pentesting services to clients to support businesses’ security posture and compliance, but pentest management, planning, and reporting workflows can be fraught with inefficiencies. Unwieldy processes and communication lead to constrained service delivery, slim service margins, and limited growth potential.

The solution is implementing pentest reporting automation to boost efficiency, which can empower higher margins, new services, and greater client satisfaction. PlexTrac aggregates the data from multiple sources and enables cross-team collaboration in a centralized location to streamline and automate the pentest reporting life cycle – from planning to report delivery.

PROBLEM	SOLUTION
Individual pentesters spend too much time on manual, tedious tasks, and teams collaborate ineffectively.	PlexTrac eliminates copy and pasting, searching static databases, and duplication of efforts. Save time and improve quality and consistency with PlexTrac’s Content Library, quality assurance and formatting features, and custom templating.
Managing disparate sources of data – tools and manual findings – that must be brought together for analysis.	PlexTrac serves as a central location to bring data from tools and manual testing together to make triaging data and managing artifacts fast and easy.
Communicating effectively with clients before, during, and after engagements to exchange key information and communicate value.	PlexTrac supports pre-engagement scoping questionnaires and offers a secure client portal for dynamic findings delivery and progress tracking. Integrations with Jira/ServiceNow can support trackable remediation efforts.
Finding ways to support business growth and increase the bottom line with fixed resources.	PlexTrac drives efficiency to improve utilization rate which can increase service margins and boost profitability without adding additional testers.

PROBLEM	SOLUTION
<p>Increasing customer satisfaction and building trust to maintain and grow the client base.</p>	<p>PlexTrac enables efficiencies in communication and documentation processes to ensure SLAs are always met and recommendations are clear and actionable. PlexTrac also allows providers to demonstrate the value of their offensive security efforts through analytics and insights into progress relative to specific frameworks and threat vectors.</p>
<p>The large investment of time and effort to develop custom templates for delivering results via document or PDF. This often requires experts to code customizations to fit the needs of the client or service provider.</p>	<p>PlexTrac provides a suite of pre-built report export templates designed with industry best practices in mind. Drive quicker time to value by downloading a report export template with built-in design options to choose from – no coding required! If further customizations are needed, PlexTrac’s professional services team can further customize on the service provider’s behalf.</p>



“ You should use PlexTrac for the simplicity and time saving it brings to your team.”



“ With PlexTrac, we’ve increased the efficiency and consistency of our report writing process. Our engineers are relieved of some tedious and repeated tasks so they can spend more time interacting with and bringing value to the client, all while maintaining a leaner team.”



“ PlexTrac enables our Proactive Assessment Team with a platform to streamline the assessment reporting process. This helps our services team provide our customers with a better experience by delivering better reports in less time than we could before we had PlexTrac in place.”



Learn More

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