

## Team Collaboration & Communication

### SUMMARY

Internal security teams too often work in silos using different tools, which prevents them from collaborating effectively on security testing and remediation efforts. This disconnection can lead to tasks falling through the cracks, which increases mean time to remediation (MTTR) and ultimately impacts your security posture. PlexTrac enables security team members and departments to work together more effectively and efficiently in one central platform.

PlexTrac makes it easy for teams to communicate findings and demonstrate progress to upper management without the hassle of manually pulling together the data and making it presentable every time it's needed. With PlexTrac, teams can scale internal testing so all members – even less experienced pentesters – can create and execute test plans quickly and easily. Using PlexTrac, both red and blue teams have full visibility into all data for fast, effective collaboration.

PROBLEM	SOLUTION
<p>Internal teams operate in silos with little collaboration, especially when using different systems. Information is scattered, and handoffs are inefficient without access to all the content and context.</p>	<p>PlexTrac provides red and blue teams with a true side-by-side view of their work for efficient collaboration. Red teamers can execute multiple test plan procedures, provide assets, add log info and files, and note results. Blue teamers can add logs and mark whether they were detected and blocked.</p>
<p>Communication between teams is poor. Emails and Slack messages are difficult to track and reference, making it impossible to keep everyone informed about engagement progress.</p>	<p>PlexTrac's robust integrations with Jira and ServiceNow ensure communication between systems. The blue team can keep using its ticketing workflow while collaborating fully with the red team, as all communications are tracked and visible to everyone in PlexTrac. Workflow notifications automate communication among team members. Assigning or updating the status of a task triggers email updates, and, if assigned, it appears in the appropriate dashboard.</p>
<p>The time required to compile data in an easily consumable manner results in slow communication to upper management about progress, trends, and results. Communicating at the appropriate level of technicality to various stakeholders is onerous.</p>	<p>PlexTrac makes it easy to create summaries of trends and SLAs by severity over time. With robust analytics, you can easily share asset findings in great detail for technical leaders and at a higher level, including visuals, for non-technical audiences. Organize data at the business-unit level while also providing analyst-view access to keep key stakeholders updated on progress.</p>

## PROBLEM

Making informed decisions is extremely difficult when information is scattered among multiple locations and clear insights are lacking about which tasks are most critical.

## SOLUTION

PlexTrac is the central location to consolidate and view all security data. PlexTrac integrates with many tools and has an open API to aggregate data from key sources and provide a complete view of activity. Actionable insights empower informed decisions for prioritizing the most critical work. Information about SLAs, MTTR, vulnerability counts, and trends provides valuable details on team performance and progress.

### Cross-Team Collaboration in PlexTrac Achieve Full Workflow Visibility Across Teams

123.456.7.891

Included in finding ...

#### Red team outcome

Successful  Partially successful  Failed  Unknown

#### Blue team outcome

Detected/Blocked  Detected/Alerted  Forensically logged  
 No evidence

456.789.1.234

Included in finding ...

#### Red team outcome

Successful  Partially successful  Failed  Unknown

#### Blue team outcome

Detected/Blocked  Detected/Alerted  Forensically logged  
 No evidence

789.101.2.345

Included in finding ...

#### Red team outcome

Successful  Partially successful  Failed  Unknown

#### Blue team outcome

Detected/Blocked  Detected/Alerted  Forensically logged  
 No evidence

Add asset ▾

“ We are excited about the newest updates to Runbooks. We’ve been actively using the latest version and have really positive feedback from the testers. They report that using Runbooks helps keep their assessment activities in line and ensures they are accounting for industry standards like OWASP. Hats off to the PlexTrac team for really listening to their customers’ needs and actively addressing them to make the product better.”

– Alex Boyle, Senior Manager, Offensive Security at Early Warning Services



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